

Headquarters U.S. Air Force

*I n t e g r i t y - S e r v i c e - E x c e l l e n
c e*

Services Program

“Shared Interests”



Ms. Betsy Ann Matich
SAF/AQCP
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U.S. AIR FORCE

Effective Services Program



- Mutually our functional organizations *must* provide a *Services Program that*
 - is customer-focused
 - is functionally integrated
 - has a well-trained and professional team

Integrated Approach	Services	PBSA	Quality Assurance
Focus on the Gaps	"Services 101"	"PBSA 101"	QA Formal Training
Focus of the Training	Multi-functional Team	Multi-functional Team	Quality Assurance Non-1910s